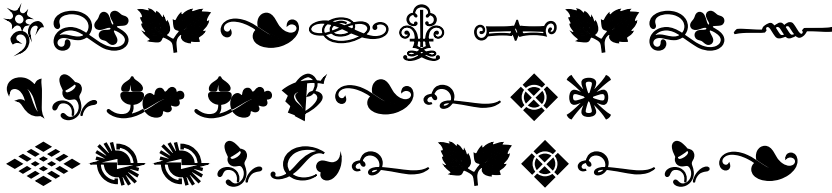


Encore Real Estate Co
535 Plainfield Road, Suite B
Willowbrook, IL 60527
630-455-3017 Fax 630-455-4006

Dear Grande Park Homeowner:

Attached is a list of Frequently Asked Questions FAQ's. We hope this helps answer some of your questions or concerns:

- Who is my contact for the Community Association?
 - Christie Capalety with Encore Real Estate Co is the project manager
e-mail christie.capalety@encorere.net
 - Phone (630) 455-3017 Fax (630) 455-4006
- Who is Encore Real Estate Co?
 - Encore Real Estate Co is the management company hired by the Grande Park Board to manage the association at the Boards direction.
- Do I have to pay for the Pool and Clubhouse if I do not use them?
 - YES. All homeowners are mandatory members and must pay the assessments.
- When are my assessments due?
 - 2 installments paid January 1st and May 1st of each year.
- Do I get a bill?
 - The association mails out the annual budget each December outlining the payment schedule for the upcoming year and a reminder notice is sent in April for the May assessment.
- Where do I send my payment?
 - Checks payable to Grande Park should be mailed to Grande Park, PO BOX 447 Westmont, IL 60559-0447
- Where do I send modification applications for review (fences, decks, patios, landscaping, play sets / equipment, additions, gazebos or pergolas?)
 - All application should be addressed to the Architectural Review Committee C/O Christie Capalety, 535 Plainfield Road, Suite B, Willowbrook, IL 60527
e-mail christie.capalety@encorere.net or Fax (630) 455-4006
- Who do I contact about my parkway tree?
 - Each neighborhood was installed by a different developer at different times.
Please address these questions to the property manager for specific direction.
- Who can rent the clubhouse?
 - Only homeowners in good standing may use and /or rent the clubhouse.
- How do I rent the clubhouse
 - The manager maintains the clubhouse calendar for all rentals. Dates are available on a first come first serve basis expect Holidays which are closed. We accept reservations for the current year only. The following calendar year will open to reservation on December 1st of the current year. Only 1 reservation per day up to an 8 hour window for a non-refundable fee of \$250. All events must end by



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midnight. Staffing is provided for opening and closing of the facility based on the reservation times. The Facility Use Agreement must be signed and returned with the payment at least 1 week prior to the reservation date.

- Grande Park social committees may use the facility for their events at no charge however all guests must be members of the association and current in their assessments to participate.
- Can I rent the pool for a pool party?
 - NO.
- May my guests of a clubhouse party use the pool?
 - NO.
- Who is on the Social Committee?
 - The Social Committee is comprised of volunteer residents who are not compensated in any way. The work directly with the property manager on all communications and planned events which are sponsored by the association.
- How do I contact the Social Committee?
 - Send any question or comments to social@grandepark.com
- When does the pool open?
 - The Pool is open from Memorial Day through Labor Day. Hours are generally 10 am – 8 pm but may vary at the start and end of the season based on the local school schedules. A mailing is sent each year outlining the exact pool schedule.
- Who is on the Grande Park Community Association Board of Directors?
 - The current Board is comprised on individuals appointed by MPI Development. They will serve on the Board until such time when the community is virtually completed and an open election is held.

Common Links

Association	Grande Park	www.grandepark.com
Community	Plainfield	www.plainfield-il.org
Schools	Plainfield Oswego	www.learningcommunity202.org www.oswego308.org
Parks	Oswegoland Park District	www.oswegopd.org
Voting	Will County Kendall County	www.willclrk.com www.co.kendall.il.us/

